

## **DBS Quality Management Int'l**

ISO 9001, AS 9100/AS 9110/AS 9120

Quality Systems Assessments, Training & Development Access Database Development and Lean Six Sigma Implementation Web Site: dbsqualitymgmt.com

2024 Winter-Spring Training Schedule All Training will be delivered virtually using Zoom. Onsite Training: Call or email for details/quotation If any of our preset dates do not fit your schedule, we can arrange dates to meet your needs. Cost/Person **Course Dates** Course 2 Day ISO 9001:2015 Training & Internal Auditor Training Day 1: Understanding the ISO 9001:2015 Standard. 5 Sessions Prerequisite: None. \$875/person This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality for the 2 Day management systems requirements for implementation. The training will examine the 10 specific program clauses of the standard, Management's role, business operational processes tied to metrics (Key January 18 & 19 Performance Indicators, "KPI's"), the application of the "Risk Management Process" and a review of examples. A key aspect of the course presents methods to document your business February 22 & 23 management processes to meet the requirements of the standard. The course format is lecture, \$525/person discussion, and learning feedback workshops. **Those Attending** March 26 & 27 only 1 Day. Day 2: Audit Mechanics-Process Based Audit Methodology. **ISO9001** Training April 24 & 25 Prerequisite: Understanding the ISO 9001:2015 Standard Requirements. or This day is designed to develop internal quality management systems auditing skills using the **Internal Auditor** June 12 & 13 process approach. Attendees will use the understanding from Day 1 and apply that material to Training the auditing process. The course format is lecture plus discussion, and audit skill development involves individual, team, and interactive workshop sessions and role play. 1 Day AS9100 D Standard Training 4 Sessions Prerequisite: Understanding the ISO 9001:2015 Requirements as indicated above. February 9 AS9100D Additional Requirements to ISO 9001:2015. This day concentrates on the \$525/person AS9100 revision "D" aerospace supplements to the requirements of the ISO 9001-2015 Standard. March 15 The application of AS9101 Requirements for Conducting Audits to AS9100D, and AS9104 Requirements for Certification to AS9100D. These requirements have changed resulting in a significant impact on your certification and certification process, whether Initial April 11 Certification, Surveillance, or Renewal assessments. How to interact with the new v3 OASIS database which is the method AS9100 Audits are conducted. Discussions include implementation May 16 strategies and a review of the "Most Common Nonconformities" encountered during certification, maintaining certification, or upgrading from ISO9001:2015 certification. Understanding through study workshops. 1/2 Day ROOT CAUSE CORRECTIVE ACTION (RCCA) TRAINING Training Virtual using Prerequisite: None. Zoom. Onsite Training This course is designed to provide an understanding of root cause corrective action (RCCA) Available: Call or email process flow and implementation. The training will examine various problem scenarios and the for details/quotation \$325/person application of root cause methods of analysis. Key points of focus covered are Containment, We will try to Risk, Direct Cause, Contributing Cause, Root Cause, Correction, Corrective Action, and accommodate dates per effectiveness of actions taken. The course format is lecture, discussion, and learning through case your company's Needs study workshops. Half-Day ISO 9001 Management Training **Training Virtual using** Applications: ISO 9001:2015, AS9100D, AS 9110C, AS 9120B Zoom. Onsite Training Prerequisite: None. Available: Call or email Description: This program is designed to provide an understanding of Management's role for the for details/quotation implementation of the Quality Management System baseline requirements of the ISO Series We will try to \$325/person accommodate dates per Standards, which provides the basis for many other standards and regulations. The scope of the training will include a review of quality management systems (QMS) concepts with a specific your company's Needs focus on management leadership, management's role and accountability, the context of the organization, the responsibility of the process owners, business operations performance effectiveness, metrics, and improvement; how the standard provides value-added tools for bottom line results and risk management. Additional discussions include the Registrar's point of view and the implementation of management strategies. The course is conducted by a practicing Registrar Lead Auditor and Business Manager, providing first-hand information; the Registrar's expectations as to what must be in place from a management perspective; how best to prepare for certification, certification upgrade, or to maintain certification status. The course format is lecture, discussion, and consultation. **Principal Instructor:** Michael J. Dougherty, ISO QMSLA, IAQG AS AEA, Certified Lead Auditor ISO 9001 and AS 9100 Registrar Lead Auditor Training material sent via US Priority Mail prior to the training. Virtual Training using Zoom Platform **Courses Include:** Full Day Courses run from 9:00 AM to 4:00 PM. Half-day courses run from 9:00 AM to 12:00 PM 10% Discount for 3 or more attendees Contact Deidra to register. e-mail: deidradoc@aol.com 215-816-4547, or Mike mikedocrt@aol.com 215-816-5656 Registration Form on our Web site Training page: www.dbsqualitymgmt.com